



15 April 2022
15 April 2022
P.U. (A) 113

WARTA KERAJAAN PERSEKUTUAN

*FEDERAL GOVERNMENT
GAZETTE*

PERATURAN-PERATURAN PERLINDUNGAN PENGGUNA
(TRIBUNAL TUNTUTAN PENGGUNA) (PINDAAN) 2022

*CONSUMER PROTECTION
(THE TRIBUNAL FOR CONSUMER CLAIMS)
(AMENDMENT) REGULATIONS 2022*

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CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
(AMENDMENT) REGULATIONS 2022

IN exercise of the powers conferred by section 122 of the Consumer Protection Act 1999 [Act 599], the Minister makes the following regulations:

Citation and commencement

1. (1) These regulations may be cited as the **Consumer Protection (The Tribunal for Consumer Claims) (Amendment) Regulations 2022**.

(2) These Regulations come into operation on 18 April 2022.

General Amendment

2. The Consumer Protection (The Tribunal for Consumer Claims) Regulations 1999 [P.U. (A) 479/1999], which are referred to as the “principal Regulations” in this Regulations, are amended—

(a) by substituting for the words “statement of defence” wherever appearing the word “statement of defence and counter-claim”;

(b) in the national language text, by substituting for the words “menyerahkan” and “penyerahan” wherever appearing the words “menyampaikan” and “penyampaian” respectively;

(c) by substituting for the word “claimant” wherever appearing the word “Claimant”;

(d) by substituting for the word “respondent” wherever appearing the word “Respondent”; and

(e) by substituting for the words “an Assistant Secretary” wherever appearing the words “the Tribunal Officer”.

Amendment of regulation 2

3. Regulation 2 of the principal Regulations is amended—

(a) by deleting the definition “Assistant Secretary”;

(b) by inserting after the definition “case file” the following definition:

‘ “Chairman” means the Chairman appointed under subsection 86(1) of the Act;’;

(c) by inserting after the definition “Chairman” the following definition:

‘ “Claimant” means a person who filed a claim at the Tribunal Registry’s Office;’;

(d) by substituting for the definition of “President” with the following definition:

‘ “President” means any member of the Tribunal who has been appointed under section 86 of the Act and within the terms of his appointment who presides over any proceedings in respect of any claim brought before the Tribunal;’; and

(e) by inserting after the definition “President” the following definition:

‘ “Register” means the Register of the Consumer Protection Tribunal;

“Respondent” means a person named by the Claimant in a claim;

“Secretary” means Secretary of the Tribunal appointed under subsection 93(1) of the Act;

“Tribunal Officer” means tribunal officer appointed under subsection 93(1) of the Act for carrying out the functions of the Tribunal;

“Tribunal Registry’s Office” means the Consumer Protection Tribunal Registry’s Office.’.

Amendment of regulation 5

4. Regulation 5 of the principal Regulations is amended—

(a) in subregulation (1), by substituting for the word “Tribunal” the words “Tribunal Registry’s Office”; and

(b) by substituting for subregulation (2) the following subregulation:

“(2) The Claimant shall complete Form 1 accompanied with information as required in such form as follows:

(a) full details of Claimant;

(b) particulars of claim by the Claimant;

(c) full details of Respondent;

(d) amount of the claim; and

(e) to attach any document to support the claim.”.

Amendment of regulation 7

5. Regulation 7 of the principal Regulations is amended—

(a) in the shoulder note, by substituting for the word “entered” the word “recorded”;

(b) in subregulation (1), by substituting for the word “copies” the words “Form 1”; and

(c) by substituting for subregulations (2) and (3) the following subregulations:

“(2) The Secretary or Tribunal Officer shall cause every claim filed to be recorded in the Register.

(3) Every claim shall be distinguished by the Registry’s registration number and the year in which the claim is filed.”.

Substitution of regulation 8

6. The principal Regulations is amended by substituting for regulation 8 the following regulation:

“Service of statement of claim

8. (1) After a claim has been recorded in the Registry, the Tribunal Registry’s Office shall cause two sealed and signed copies of Form 1 to be returned to the Claimant.

(2) The Claimant shall serve a copy of Form 1 together with four copies of Form 2 to the Respondent, within fourteen days from the date of Form 1 returned to the Claimant.”.

Substitution of regulation 9

7. The principal Regulations is amended by substituting for regulation 9 the following regulation:

“Statement of defence and counter-claim

9. (1) If the Respondent who has been duly served with Form 1 disputes the claim, he shall prepare and file his defence and counter-claim, if any, in Form 2 within fourteen days after the service of the statement of claim.

(2) Form 2 shall contain particulars of the reason for the disputes of the claim by the Respondent and to attach any document to support the defence and counter-claim.

(3) If the Respondent has a counter-claim, he shall state the amount of the counter-claim, the particulars of the counter-claim and to attach any document in Form 2.

(4) Form 2 shall be signed or thumb-printed by the Respondent personally by stating the name, identification card or passport number as contained in the signature or Respondent thumb-printed space.

(5) If the Respondent is a company, body corporate or society, Form 2 shall be signed by a director, manager, company secretary, secretary or other similar officer of the company, body corporate or society and affixed with an official stamp and common seal of such company, body corporate or society.

(6) If the Respondent is a firm, Form 2 shall be signed or thumb-printed by the sole proprietor or partner of the firm.”.

Amendment of regulation 11

8. Regulation 11 of the principal Regulations is amended by substituting for the word “copies” the words “Form 2”.

Amendment of Regulation 12

9. Subregulation 12(2) of the principal Regulations is amended by inserting after the word “Claimant” the words “within fourteen days from the date of Form 2 returned to the Respondent.”.

Amendment of regulation 13

10. Regulation 13 of the principal Regulations is amended—

(a) by substituting for subregulation (1) the following subregulation:

“(1) If the Claimant disputes the counter-claim, the Claimant shall file a defence or reply to the counter-claim in Form 3.”; and

(b) in subregulation (3), by substituting for the words “and Form 3” the words “in Form 3”.

Substitution of regulation 14

11. The principal Regulations is amended by substituting for regulation 14 the following regulation:

“Address for service

14. Every document which is delivered to the Tribunal Registry’s Office shall state the name and address of the party delivering such document and the address shall be deemed to be the address of service of the party.”.

Substitution of regulation 15

12. The Principal Regulations is amended by substituting for regulation 15 the following regulation:

“Manner of service

15. (1) Any notice or document required to be served to any person under these Regulations may be served by the following manners:

(a) personally;

(b) by acknowledged receipt registered post addressed to such person at his address for service or last-known address; or

(c) by electronic communication in accordance with the procedure as determined by the Tribunal.

(2) Any notice or document required to be served to any person under these Regulations shall be deemed to have been served on that person by serving a copy of the notice or document—

(a) to that person if the person is a natural person;

(b) to the director, manager, company secretary or secretary or other similar officer of the company, body corporate or society if the person is a company, body corporate or society; or

(c) to the sole proprietor or partner of the firm if the person is a firm.

(3) Notwithstanding subregulation (1), service of notification in Form 4 by the Tribunal on any person may be effected by sending the notification by way of registered post or electronic communication.”.

Substitution of regulation 16

13. The principal Regulations is amended by substituting for regulation 16 the following regulation:

“Substituted service.

16. The President may make any direction for substituted service of any notice or document as he thinks fit or by any method as follows:

(a) by affixing the notice or document at a prominent part of the last-known address of any party of whom the service of the notice or document is required to be served;

(b) by affixing the notice or document at the Tribunal Registry’s Office’s notice board;

(c) by advertising the notice or document in the newspaper or any mass media or electronic; or

(d) by displaying the notice or document at the website of the Tribunal For Consumer Claims Malaysia or Ministry of Domestic Trade and Consumer Affairs.”.

New regulation 16A

14. The principal Regulations is amended by inserting after regulation 16 the following regulation:

“Affidavit of service

16A. Affidavit of service for any document shall state by whom the document is deemed to have been served, date, time and place where it was served, and shall contained the particulars in Form 13.”.

Substitution of regulation 17

15. The principal Regulations is amended by substituting for regulation 17 the following regulation:

“Date of service

17. (1) The date on which any document has been served in accordance with regulation 15 shall be deemed to be the date of service of such document.

(2) For the avoidance of doubt, where any document is served by way of registered post or electronic communication, the date of such posting or delivery shall be deemed to be the date of service of such document.”.

Amendment of regulation 18

16. Regulation 18 of the principal Regulations is amended—

(a) in subregulation (1)—

(i) in paragraph (a), by substituting for the word “fix” the words “prepare the notice of hearing by fixing”; and

(ii) by substituting for paragraph (b) the following paragraph:

“(b) serve Form 4 to both the Claimant and Respondent.”; and

(b) in subregulation (2), by inserting after the words “date of the hearing” the words “for the first time only”.

Amendment of regulation 19

17. Regulation 19 of the principal Regulations is amended—

(a) by renumbering the existing regulation as subregulation (1);

(b) by substituting for paragraph (b) the following paragraph:

“(b) in its discretion—

(i) allow the Respondent to submit his defence orally and proceed with the hearing; or

(ii) adjourn the hearing to enable the Respondent to file his defence.”; and

(c) by inserting after subregulation (1) as renumbered the following subregulation:

“(2) If the Claimant does not file his defence against the counter-claim in Form 3, Tribunal may in its discretion—

- (a)* deduct the counter-claim amount from any amount claimed by the Claimant;
- (b)* make an award if the counter-claim amount is exceeding the amount claimed by the Claimant; or
- (c)* postpone the hearing in order for the Claimant to file his defence to the counter-claim in Form 3.”.

Amendment of regulation 20

18. Regulation 20 of the principal Regulations is amended—

- (a)* by renumbering the existing regulation as subregulation (1); and
- (b)* by inserting after subregulation (1) the following subregulation:

“(2) If the Claimant admits the Respondent’s counter-claim, the President shall deduct such amount claimed by the Respondent from any amount that the President finds the Claimant is entitled to be compensated against the Respondent in Form 5.”.

Amendment of regulation 21

19. Subregulation 21(1) of the principal Regulations is amended in the national language text, by substituting for the word “pemohon” the words “Pihak Yang Menuntut”.

Amendment of regulation 23

20. Regulation 23 of the principal Regulations is amended—

- (a)* in subregulation (1) dan subregulation (2), by substituting for the words “adduce evidence” the words “submit the representation, evidence,”; and

(b) by inserting after subregulation (5) the following subregulation:

“(6) All proceedings before the Tribunal shall be held in public either through physical conference or through any electronic medium as may be determined by the Tribunal.”.

Amendment of regulation 24

21. Regulation 24 of the principal Regulations is amended by inserting after subregulation 2 the following subregulation:

“(3) Any witness called by the Tribunal to give evidence during the hearing may be paid any necessary cost subject to the current financial instruction or procedure issued by the Government of Malaysia.”.

New regulation 25A

22. The principal Regulations is amended by inserting after regulation 25 the following regulation:

“Rectification of award

25A. (1) Tribunal may, on its own motion or on application in writing by any party to the proceedings, rectify a clerical mistake in any award or errors arising in the award from any accidental slip or omission.

(2) Application in writing must be made within thirty days after receiving the award.

(3) No rectification of an award shall be made by the Tribunal unless—

(a) the Tribunal has taken due caution in view of public interest in the finalization of the legal proceedings;

(b) there is no fault on any part of the parties to the proceedings;

Substitution of Second Schedule

26. The principal Regulations is amended by substituting for Second Schedule the following Schedule:

“CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

SECOND SCHEDULE

FORMS
(Regulation 4)

FORM 1
(Regulation 5)

STATEMENT OF CLAIM

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

Name of Claimant	:
I.C. No./Passport	:
Address	:
Telephone No.	:
Fax No./E-mail	:

Name of Respondent/ Company/Body Corporate/ Society/Firm	:
I.C. No./Registration No. of Company/Body Corporate/Society/Firm	:

Address	:
Telephone No.	:
Fax No./E-mail	:

Claimant's claim is for a sum of RM:

Particulars of Claim		
Goods/Services	:
Date of Purchase/ Transaction	:
Amount paid	:

Summary of Claim
.....
.....
.....
.....

.....
Date

.....
Signature/Thumb-print of the Claimant

.....
Date of Filing

.....
Secretary/Tribunal Officer

(SEAL)

TO THE RESPONDENT:

If you dispute the Claimant's claim, you shall file your defence in Form 2 (Statement of Defence and Counter-claim) within fourteen days (14) after the service of Form 1 (Statement of Claim).

INSTRUCTIONS TO CLAIMANT:

1. Fill in your name in full and your identity card/passport number in the column provided.
2. Fill in the name of the Respondent in full, identity card/passport number and his last known address in the column provided.
3. State the exact amount claimed in the column provided. The amount claimed should not exceed RM50,000.00. If the amount exceeds RM50,000.00 then the claim shall be filed in the First Class Magistrate's Court.
4. State the particulars of your claim in the column provided. The particulars shall state the relevant date and how the claim has arisen or what is the basis of the claim.
5. Attach any document that can support your claim together with this Form.
6. If the column provided is insufficient, please continue on a separate sheet of paper and write "see overleaf". Any separate sheet of paper used should be attached to this Form.
7. Having filled in the particulars, you shall sign this Form personally.
8. Having completed this Form, you shall file this Form four (4) copies in the Tribunal's Registry Office. You shall pay a filing fee of RM5.00. The Registry will put the seal of the Tribunal on the four (4) copies. Two (2) copies of this Form shall be returned to you.
9. You shall not be represented by an advocate or solicitor at the hearing.
10. You are required to serve a copy of Form 1 together with four (4) copies of Form 2 to the Respondent, within fourteen (14) days from the date of the Form 1 returned to you.

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 2
(Regulation 9)

STATEMENT OF DEFENCE AND COUNTER-CLAIM
IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

Name of Claimant	:
I.C. No./Passport	:
Address	:
Telephone No.	:
Fax No./E-mail	:

Name of Respondent/Company/Body Corporate/Society/Firm	:
I.C. No./ Registration No. of Company/Body Corporate/Society/Firm	:
Address	:

Telephone No.	:
Fax No./E-mail	:

Statement of Defence:
(Please state the summary of defence)

.....

.....

.....

.....

.....

Particulars of Counter-claim

Amount of Counter-claim :

Summary of Counter-claim

.....

.....

.....

.....

.....

.....
Date

.....
Signature/Thumb-print of the Respondent

.....
Date of Filing

.....
Secretary/Tribunal Officer

(SEAL)

INSTRUCTIONS TO THE RESPONDENT:

1. If you admit to the Claimant's claim, you shall state in the column provided for the statement of defence that you admit to the claim.
2. If you dispute the claim, you shall file in your statement of defence and counter-claim in Form 2.
3. State the particulars of defence in the column provided. The particulars shall state the defence to the claim and your counter-claim against the Claimant, if any.
4. Attach all supporting documents to your defence and counter-claim with this form.
5. If the column provided is insufficient, please continue on a separate sheet of paper and write "see overleaf". Any separate sheet of paper used should be attached to this Form.
6. Form 2 shall be signed or thumb-printed by the Respondent personally and if the Respondent is a company, body corporate or a society, Form 2 shall be signed by the director, manager, company secretary, secretary or other similar officer of the company, body corporate or society and affixed with an official stamp and common seal of the company, body corporate or a society. In the case of a firm, Form 2 shall be signed or thumb-printed by the sole proprietor or partner of the firm.
7. You shall file in four (4) copies of Form 2 at the Tribunal Registry's Office within fourteen (14) days after receipt of Form 1.
8. You shall serve a copy of Form 2 to the Claimant within fourteen (14) days from the date of Form 2 returned to you.
9. If you fail or refuse to file in your defence within the prescribed time or if you fail or refuse to appear before the Tribunal on the hearing date, the Tribunal may hear, decide and make an award on the said claim.
10. You shall not be represented by an advocate or solicitor at the hearing.

Please return the completed form to:

SETIAUSAHA

TRIBUNAL TUNTUTAN PENGGUNA MALAYSIA

KEMENTERIAN PERDAGANGAN DALAM NEGERI DAN HAL EHWAL PENGGUNA

**(To be addressed to the branch of Tribunal for Consumer Claims Malaysia
in the respective State)**

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 3
(Regulation 13)

DEFENCE TO COUNTER-CLAIM

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

Name of Claimant	:
I.C. No./Passport	:
Address	:
Telephone No.	:
Fax No./E-mail	:

Name of Respondent/Company/Body Corporate/Society/Firm	:
I.C. No/ Registration No. of Company/Body Corporate/Society/Firm	:
Address	:

Telephone No.	:
Fax No./E-mail	:

Defence to counter-claim:
(Please state the summary of counter-claim)

.....

.....

.....

.....

.....

.....
Date

.....
Signature/Thumb-print of the Claimant

.....
Date of Filing

.....
Secretary/Tribunal Officer

(SEAL)

INSTRUCTIONS TO THE CLAIMANT:

1. If you admit the Respondent's counter-claim, you shall state in the column provided for defence to counter-claim that you admit to the counter-claim.
2. If you dispute the counter-claim, your defence to the counter-claim shall contained the particulars as to why you dispute the counter-claim.
3. You shall sign Form 3 personally and file in four (4) copies at the Tribunal's Registry Office. The Registry shall endorse the seal of the Tribunal on the four (4) copies and return two (2) copies to you.

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 4
(Paragraph 18(1)(a))

NOTICE OF HEARING

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

TAKE NOTICE that the above claim will be heard on the
day of year at

.....
(Address of place of hearing)

at o'clock in the forenoon/afternoon.

Please bring all witnesses, documents, records or things to support your claim/defence and counter-claim.

Dated the day of year.....

(SEAL)

.....
Secretary/Tribunal Officer

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS) REGULATIONS 1999

FORM 5
(Paragraph 19(1)(a))

AWARD FOR CLAIMANT WHEN RESPONDENT DID NOT FILE STATEMENT OF DEFENCE AND COUNTER-CLAIM

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

The Statement of Claim (Form 1) having been duly served on the Respondent and the Respondent having failed to file his defence within the prescribed time, the Tribunal hereby makes the following award:

.....
.....
.....

Dated the day of year.....

(SEAL)

.....
President

CONSUMER PROTECTION ACT 1999
CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 6
(Subregulation 20(1))

AWARD WHEN RESPONDENT ADMITS CLAIM
IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

The Respondent having admitted the claim, the Tribunal hereby orders:

.....
.....
.....

Dated the day of year.....

(SEAL)

.....
President

CONSUMER PROTECTION ACT 1999
CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 7
(Paragraph 21(2))

AWARD FOR RESPONDENT WHEN CLAIMANT IS ABSENT
IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

This action having this day been called on for hearing before
in the presence of the Respondent, and in the absence of the Claimant,
the Tribunal hereby orders:

.....
.....
.....

Dated the day of year.....

(SEAL)

.....
President

CONSUMER PROTECTION ACT 1999
CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 8
(Paragraph 21(5))

AWARD FOR CLAIMANT WHEN RESPONDENT IS ABSENT
IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

This action having this day been called on for hearing before
..... in the presence of the Claimant, and in the absence of the
Respondent, the Tribunal hereby orders:

.....
.....
.....

Dated the day of year.....

(SEAL)

.....
President

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 2021

FORM 9
(Subregulation 22 (2))

AWARD BY CONSENT

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

This action having this day been called on for hearing before
..... in the presence of the Claimant and the Respondent,
and both parties having consented, the Tribunal hereby orders:

.....
.....
.....

Dated the day of year.....

(SEAL)

.....
President

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 10
(Subregulation 23(5))

AWARD AFTER HEARING

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

This action having been heard before

on at, the Tribunal hereby orders:

.....
.....
.....

Dated the day of year.....

(SEAL)

.....
President

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 11
(Subregulation 24(1))

SUMMONS TO APPEAR

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

To

.....
.....
(Insert full name and address of person summoned)

You are hereby summoned to appear before the Tribunal at

.....
(Address of place of hearing)

on the day of year..... at o'clock
in the forenoon/afternoon to give evidence for the Claimant/Respondent and also to
bring with you and produce:

.....
.....
(Specify documents to be produced)

at the time and place aforesaid.

Dated the day of year.....

(SEAL)

.....
Secretary/Tribunal Officer

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)
REGULATIONS 1999

FORM 12
(Subregulation 25(2))

APPLICATION FOR SETTING ASIDE AWARD
IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

Name of Claimant	:
I.C. No./Passport	:
Address	:
Telephone No.	:
Fax No./E-mail	:

Name of Respondent/Company/Body Corporate/Society/Firm	:
I.C. No/ Registration No. of Company/Body Corporate/Society/Firm	:
Address	:

Telephone No.	:
Fax No./E-mail	:

1. An award has been obtained against me on
2. I hereby apply to set aside the award.

I was not present at the hearing because:

.....

.....

.....

.....

.....

I did not file my defence because:
(Please state the summary of defence)

.....

.....

.....

.....

.....

.....
Date

.....
*Signature/Thumb-print of the
Claimant or Respondent*

NOTICE TO THE CLAIMANT/RESPONDENT

The Claimant/Respondent has applied to this Tribunal to set aside the award dated

The date and the time for the hearing of application is as stated below.

Date of hearing: Time:

.....
Date of filing

(SEAL)

.....
Secretary/Tribunal Officer

CONSUMER PROTECTION ACT 1999

CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS) REGULATIONS 1999

FORM 13 (Regulation 16A)

AFFIDAVIT OF SERVICE

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT

IN THE STATE OF MALAYSIA

CLAIM NO.:

BETWEEN

..... Claimant

AND

..... Respondent

I, Identification Card No.
residing at

do make oath (or affirm) and say as follows:

(a) In the case of service on an individual

That I have on day of 20.....,
served a copy of document to the
abovenamed *Claimant/Respondent by leaving/giving a copy
of the said document personally to the *Claimant/Respondent
named
Identification Card No.
at

.....
at *am/pm and he has duly admitted and signed/refused
to admit and sign the receipt of the document; OR

(b) In case of service on a company, body corporate, or society

That I have on day of 20.....,
served a copy of document to the
abovenamed *Claimant/Respondent by leaving/giving a copy
of the said document to the *director/manager/company
secretary/secretary/other similar officer of the company, body corporate, or
society named
Identification Card No.
at
.....
at *am/pm and he has duly admitted and signed/refused
to admit and sign the receipt of the document; OR

(c) In case of service on a firm

That I have on day of 20.....,
served a copy of document to the
abovenamed *Claimant/Respondent by leaving/giving a copy of the said
document to the *sole proprietor or partner of the
firm named
Identification Card No.
at
.....
at *am/pm and he has duly admitted and signed/refused
to admit and sign the receipt of the document.

I hereby declares that this declaration is true.

Solemnly and sincerely affirmed by }
The abovenamed }
In the State of }
on day of 20..... }

Before me,

.....
(Commissioner for Oaths)

NOTICE TO THE CLAIMANT/RESPONDENT

Please fill in the Affidavit of Service accordingly whichever relevant to the Claimant/Respondent.

* Please strike through whichever inapplicable.

Made 14 April 2022
[KPDNKK 600-1/2/52; PN(PU2)605]

DATO SRI ALEXANDER NANTA LINGGI
Minister of Domestic Trade and Consumer Affairs