

**CONSUMER PROTECTION ACT 1999**  
**CONSUMER PROTECTION (THE TRIBUNAL FOR CONSUMER CLAIMS)**  
**REGULATIONS 1999**

**FORM 2**  
(Regulation 9)

**STATEMENT OF DEFENCE AND COUNTER-CLAIM**

IN THE TRIBUNAL FOR CONSUMER CLAIMS

AT .....

IN THE STATE OF .....MALAYSIA

CLAIM NO.: .....

Name of Claimant	:	<hr/> <hr/>
I.C. No./Passport	:	<hr/> <hr/>
Address	:	<hr/> <hr/> <hr/> <hr/>
Telephone No.	:	<hr/> <hr/>
Fax No./ E-mail	:	<hr/> <hr/>
	:	<hr/> <hr/>

Name of Respondent/Company/Body Corporate/ Society/Firm	:	<hr/> <hr/>
I.C. No./Registration No. of Company/ Body Corporate/ Society/Firm	:	<hr/> <hr/>
Address	:	<hr/> <hr/> <hr/> <hr/>
Telephone No.	:	<hr/> <hr/>
Fax No./E-mail	:	<hr/> <hr/>



**INSTRUCTIONS TO THE RESPONDENT:**

1. If you admit to the Claimant's claim, you shall state in the column provided for the statement of defence that you admit to the claim.
2. If you dispute the claim, you shall file in your statement of defence and counter-claim in Form 2.
3. State the particulars of defence in the column provided. The particulars shall state the defence to the claim and your counter-claim against the Claimant, if any.
4. Attach all supporting documents to your defence and counter-claim with this Form.
5. If the column provided is insufficient, please continue on a separate sheet of paper and write "see overleaf". Any separate sheet of paper used should be attached to this Form.
6. Form 2 shall be signed or thumb-printed by the Respondent personally and if the Respondent is a company, body corporate or a society, Form 2 shall be signed by the director, manager, company secretary, secretary or other similar officer of the company, body corporate or society and affixed with an official stamp and common seal of the company, body corporate or a society. In the case of a firm, Form 2 shall be signed or thumb-printed by the sole proprietor or partner of the firm.
7. You shall file in four (4) copies of Form 2 at the Tribunal Registry's Office within fourteen (14) days after receipt of Form 1. You shall pay a filling fee of RM5.00. The Tribunal's Registry Office will put the seal of the Tribunal on the four (4) copies. Two (2) copies of this Form shall be returned to you.
8. You shall serve a copy of Form 2 to the Claimant within fourteen (14) days after Form 2 is returned to you.
9. If you fail or refuse to file in your defence within the prescribed time or if you fail or refuse to appear before the Tribunal on the hearing date, the Tribunal may hear, decide and make an award on the said claim.
10. You shall not be represented by an advocate or solicitor at the hearing.

**Please return the completed form to:**

**SECRETARY  
TRIBUNAL FOR CONSUMER CLAIMS MALAYSIA  
MINISTRY OF DOMESTIC TRADE AND COST OF LIVING  
(Addressed to the branch of the Tribunal For Consumer Claims Malaysia in the respective State)**